

AVTOTICKET MOBILE APPLICATION PRIVACY POLICY

Last Updated: 13 March 2026

This Privacy Policy explains how the Avtoticket mobile application ("Avtoticket", "Application", "we", "our", or "us") collects, uses, stores, and protects information when users access and use the application. Avtoticket is a platform that allows users to purchase intercity bus tickets across Uzbekistan.

1. Information We Collect

- Personal information such as name and phone number.
- Account information provided during registration.
- Trip information including departure city, destination, travel date, and ticket details.
- Technical data such as device type, operating system, application version, and IP address.
- Usage data describing how the application is accessed and used.

2. How We Use Information

- To provide bus ticket booking and purchasing services.
- To process reservations and confirm ticket purchases.
- To communicate important service notifications to users.
- To improve application performance, functionality, and user experience.
- To detect and prevent technical issues or security risks.

3. Payment Processing

Payments within the application may be processed by third-party payment providers. Avtoticket does not store users' full bank card details on its servers. Payment providers may have their own privacy policies governing the processing of financial information.

4. Information Sharing

- Bus operators for the purpose of confirming and managing ticket reservations.
- Payment service providers to complete transactions.
- Government authorities if required by applicable laws and regulations.
- Service providers assisting with application hosting, analytics, or infrastructure.

5. Data Storage and Security

We implement reasonable administrative, technical, and organizational safeguards designed to protect personal information from unauthorized access, loss, misuse, or alteration. However, no digital system can guarantee absolute security of transmitted or stored data.

6. User Rights

- Request access to personal data.
- Request correction or update of inaccurate information.
- Request deletion of their account and personal data, subject to legal obligations.

7. Children's Privacy

The application is not intended for children under the age of 13. We do not knowingly collect personal information from children. If such information is identified, it will be removed promptly.

8. Changes to This Privacy Policy

Avtoticket may update this Privacy Policy from time to time. When changes are made, the updated version will be published within the application or on the official service page.

9. Contact Information

If you have any questions regarding this Privacy Policy, you may contact us at: Phone: +998 71 207 87 00